

PRESERVER.ME LLC

Statement of Work

White Label Services Agreement

SOW # _____ | Date: _____

1. Parties

Provider	Preserver.me LLC, Sunnyvale, California, USA (A Delaware LLC)
Client Legal Name	_____
Client Trading Name	_____
Client Address	_____
Client ABN / Tax ID	_____
Client Primary Contact	_____
Client Email	_____
Client Phone	_____
Client Authorised Signatory	_____

2. Master Agreement Reference

This Statement of Work is issued under and subject to the Preserver.me LLC White Label Services Agreement Terms and Conditions ("Agreement") in effect between the Parties. In the event of any conflict between this SOW and the Agreement, the Agreement shall prevail unless this SOW expressly states otherwise.

3. Phase(s) Covered by this SOW

Select all phases engaged under this SOW:

- ☐ Phase 1 — Customisation and Integration (complete Section 4)
- ☐ Phase 2 — Volume Licensing (complete Section 5)
- ☐ Phase 3 — Annual Support Services (complete Section 6)

4. Phase 1 — Customisation and Integration

Complete this section only if Phase 1 is selected above.

4.1 Client Brand Assets

Client will provide the following brand assets to Provider within 5 business days of SOW execution:

- ☐ Primary logo (vector format, e.g. SVG or AI)
- ☐ Colour palette (hex / RGB values)
- ☐ Typography / font files (with licence confirming right to embed in mobile app)
- ☐ Secondary / icon assets (if applicable)
- ☐ Brand guidelines document (if available)

Additional brand asset requirements or notes:

4.2 Integration Scope

Describe the data storage systems, knowledge bases, and/or AI/internet-connected tools to be integrated with the Branded Application:

Integration targets are limited to those listed above. Any additional integration requests following execution of this SOW will require a written change order and may incur additional fees.

4.3 Deliverables and Acceptance Criteria

The following deliverables are in scope for Phase 1:

Deliverable	Acceptance Criteria

4.4 Out of Scope

The following are expressly excluded from Phase 1 unless added by written change order:

- Any integration not listed in Section 4.2
- Remediation of deficiencies in Client's existing data infrastructure or third-party systems
- App Store submission or publishing (unless specified in a Deliverable above)
- End-user training or documentation
- Ongoing hosting or infrastructure costs

4.5 Timeline

SOW Execution Date	_____
Client Brand Assets Due	Within 5 business days of execution
Estimated Project Start	_____
Estimated Completion / Delivery	_____
Acceptance Period	10 business days from delivery

Timelines are estimates only and are contingent on timely receipt of Client Brand Assets and access credentials. Provider will notify Client promptly of any material delay.

4.6 Payment Schedule — Phase 1

Milestone	Description / Deliverable	Due Date	Amount (USD)
1 — Deposit	50% deposit due on execution of this SOW	On signing	\$
Final — Balance	Balance due on delivery and acceptance of Deliverables	On acceptance	\$

TOTAL PHASE 1 INVESTMENT

\$

A 50% deposit is required prior to commencement of work. The balance is due upon written acceptance of Deliverables or within 10 business days of delivery, whichever is sooner. Invoices are payable within 14 days of issue.

5. Phase 2 — Volume Licensing

Complete this section only if Phase 2 is selected above.

5.1 Licence Parameters

Licence Type	Perpetual ☐ Annual ☐ Other: _____
Permitted Use	Client's internal business operations only ☐ Deployment to authorised end users ☐
Permitted Territory	_____
Permitted Platforms	iOS ☐ Android ☐ Both ☐
Minimum Volume Commitment	_____
Licence Period / Term	_____
Auto-Renewal	Yes ☐ No ☐ (if Yes, renewal notice period: ____ days)

5.2 Volume Pricing

Volume Tier	Min Units / Seats	Per-Unit Fee (USD)	Term

Per-unit pricing represents a reduction from Provider's standard consumer retail price. Pricing applies to the volumes and term specified in the table above. Pricing for volumes outside the tiers above is subject to separate written agreement.

5.3 Payment — Phase 2

Invoice Frequency	Upfront ☐ Quarterly ☐ Annual ☐ Other: ____
Payment Due	Within 30 days of invoice date

Currency	USD
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6. Phase 3 — Annual Support Services

Complete this section only if Phase 3 is selected above.

6.1 Support Scope

Phase 3 Support Services include:

- ☐ Compatibility updates for new major iOS / Android operating system versions
- ☐ Bug fixes within the scope of Phase 1 customisation
- ☐ Email-based technical support (response within 3 business days)
- ☐ Other (specify): _____

Support Services do not include new feature development, additional integrations, or changes outside the original Phase 1 scope. Such requests will be quoted separately.

6.2 Support Period and Fee

Support Start Date	_____
Initial Support Period	12 months
Annual Support Fee (USD)	\$ _____ (typically 20% of Phase 1 Investment)
Renewal	Annual, subject to Provider's renewal notice
Payment Due	In advance at commencement of each support year
Rate Adjustment Notice	Provider may adjust fee on 60 days' written notice prior to renewal

Expiry or non-renewal of Phase 3 Support Services does not affect the validity of any perpetual Licence granted under Phase 1 or Phase 2. Provider has no obligation to provide updates, patches, or support during periods for which Support Services are not in effect.

7. Change Order Process

Any request by Client to modify the scope of work described in this SOW — including additional integrations, deliverables, timelines, or features — must be submitted in writing. Provider will assess the request and issue a written Change Order specifying any additional fees, revised timelines, and updated acceptance criteria. No change to scope is effective until a Change Order is signed by both Parties.

8. Client Responsibilities

Client acknowledges that timely delivery of services depends on Client fulfilling the following responsibilities:

- Provide Client Brand Assets in the formats and within the timeframe specified in Section 4.1
- Provide timely access to all data systems, APIs, credentials, and technical contacts required for integration
- Nominate a single point of contact with authority to make decisions and provide approvals
- Review and accept (or provide written feedback on) Deliverables within the 10-business-day acceptance period
- Ensure that Client systems used for integration are stable, documented, and accessible to Provider

Provider's liability for delays attributable to Client's failure to meet these responsibilities is expressly excluded.

9. Confidentiality

All technical specifications, data infrastructure details, integration architectures, pricing, and scope information exchanged under this SOW are Confidential Information under the Agreement and subject to the confidentiality obligations set out therein.

10. Investment Summary

Item	Amount (USD)
Phase 1 — Customisation and Integration	\$
Phase 2 — Volume Licensing (estimated)	\$
Phase 3 — Annual Support Services (Year 1)	\$
TOTAL ENGAGEMENT VALUE (USD)	\$

11. Execution

By signing below, the Parties agree to the terms of this Statement of Work and confirm that this SOW is governed by and incorporated into the Preserver.me LLC White Label Services Agreement Terms and Conditions.

PRESERVER.ME LLC

CLIENT

Signature: _____

Signature: _____

Name: _____

Name: _____

Title: _____

Title: _____

Date: _____

Date: _____

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